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City of Jackson, Mississippi

<http://www.jacksonms.gov>



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FOR IMMEDIATE RELEASE

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PRECAUTIONARY BOIL WATER NOTICE

The City of Jackson Water/Sewer Utilities Division has issued a precautionary boil water advisory until further notice for all customers on the City's well water system located in the western part of the City and Hinds County. Numerous water line breaks on the water system have caused the system to lose its pressure, resulting in this precautionary boil water notice. The system should recover as breaks are repaired.

THIS ADVISORY AFFECTS APPROXIMATELY 16,267 CUSTOMERS that are served by the well system. The following locations are included:

- West of Westhaven Boulevard, in addition to North Westhaven Drive, East Westhaven Drive, South Westhaven Drive, Westwood Drive and Sunnybrook Drive
- South of Interstate 20, West of Robinson Road Extension
- West of Robinson Road Extension/Suncrest Drive to Cooper Road
- West and South of Forest Hill Road/West of Interstate 55
- Oak Creek Subdivision
- Cedar Hills Subdivision
- Brookhollow Subdivision
- Willowood Subdivision
- Lake Dockery Subdivision
- Oak Leaf Subdivision

THIS NOTICE AFFECTS ONLY CUSTOMERS IN THE AREA LISTED. THIS NOTICE DOES NOT AFFECT CUSTOMERS SERVED BY JACKSON'S SURFACE WATER SYSTEM.

This is a precautionary advisory. All customers are advised to boil their drinking water until adequate pressure is restored to the system. Water should be brought to a rolling boil for one minute for the following: cooking or baking, making ice cubes, taking medication, brushing teeth, washing food, mixing baby formula or food, mixing juices or drinks feeding pets, and all other consumption. Water does not have to be boiled for the following activities: showering, washing dishes or clothes.

Crews will collect water samples to monitor the safety of the drinking water. It typically takes at least 24-48 hours to obtain the additional test results, so it is important for customers in the affected area to continue to boil water until further notice. Residents will be notified immediately when the advisory is lifted.

For more information, customers may call 601-960-2723, during business hours or 601-960-1777 (or 601-960-1875) after 5:00PM.