



City of Jackson Employee/Retiree Notification Re: Non-Network Hospitals

Dear Employees:

The following Health Management Associates (HMA) hospitals will no longer be Blue Cross & Blue Shield of Mississippi Network Hospitals effective September 1, 2013: **River Oaks Hospital and Woman's Hospital in Flowood; Crossgates River Oaks Medical Center in Brandon; Central Mississippi Medical Center in Jackson; Madison River Oaks Medical Center in Canton; Gilmore Regional Medical Center in Amory; Northwest Mississippi Regional Medical Center in Clarksdale; Natchez Community Hospital in Natchez; Tri-Lakes Medical Center in Batesville; and Biloxi Regional Medical Center in Biloxi.** *This change does not impact the status of any Network Clinics or Network Physicians.*

Blue Cross & Blue Shield of Mississippi is proactively working with their Network Providers across the state, on your behalf, to manage your healthcare costs, and you will continue to be provided with the value of being covered by Network Hospitals throughout Mississippi and nationwide.

It is always important to remind your Network Physician to refer you to a Network Hospital. If you need hospital services on or after September 1, Blue Cross & Blue Shield of Mississippi will be working with your Network Physician to ensure that you receive medically necessary services in the most appropriate setting.

Beginning September 1, 2013 be sure to note the following:

- Emergency services will continue to be covered at Network level benefits at any hospital.
- Non-network benefits will apply to any elective (non-emergency) services provided by an HMA Non-Network Hospital.
- Inpatient and outpatient elective (non-emergency) services at an HMA Non-Network Hospital will require pre-certification/prior authorization. The Blue Cross & Blue Shield of Mississippi Care Management Team will work with you and your Network Physician to transition you to a Network Provider as medically necessary. Certain services such as those noted below will only be covered if provided at a Network Hospital:
 - Preventative Mammogram;
 - Cardiac Rehabilitation, following cardiac surgery;
 - Inpatient Rehabilitation Services; and
 - Transplant services, limited to heart, lung, liver, kidney, bone marrow.
- If you already have services scheduled at an HMA Non-Network Hospital on or after September 1, 2013 please have your Network Physician contact Blue Cross & Blue Shield of Mississippi so that they can work with your Network Physician to coordinate your care needs.

You may search for Network Providers by accessing the secure online member portal, myBlue, at www.bcbsms.com. After logging in, click on the "My Benefits" tab and select the "Find a Network Provider" link. If you have any questions or need to provide any information regarding this Network Hospital transition, contact the Blue Cross & Blue Shield of Mississippi Customer Service Team at 1-800-898-7797 or 601-664-5005.

The City of Jackson is extending the network benefits for these newly designated non-network hospital facilities through the end of December, 2013.