



**THE CITY OF JACKSON, MS  
JATran HANDILIFT ELIGIBILITY CERTIFICATION**

The information obtained in the certification process will only be used by JATran Handilift service for the provision of transportation services. Information will only be shared with other transit providers to facilitate travel in those areas. The information will not be provided to any other person or agencies without the consent of the applicant.

Anyone who is permanently or temporarily mobility impaired, generally defined as a person of any age who is functionally unable to use the regularly scheduled fixed route system for one or more of the following reasons:

- Unable to utilize a regular public transit bus. (“Unable” means that performing the function is absolutely impossible or causes severe, continuing pain; it does not mean discomfort or occasional pain).
- Unable to walk from place of origin or destination to the nearest bus stop.
- Unable to utilize a regular public transit bus to reach a source of life sustaining activities.

The following information will be used to ensure an appropriate vehicle is utilized to provide your transportation and that accurate analysis of your trip request can be made by JATran Handilift service.

**GENERAL INFORMATION (Please Print)**

First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Date \_\_\_\_\_

Last Name \_\_\_\_\_ Sex: M \_\_\_\_\_ F \_\_\_\_\_ DOB \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_ County \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Mailing Address (if different) \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_ County \_\_\_\_\_

**DISABILITY AND MOBILITY EQUIPMENT INFORMATION**

Explain the reason why your disability prevents you from riding JATRAM’s fixed route service?

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Is this condition temporary? Yes \_\_\_ or No \_\_\_ If YES, expected duration until \_\_\_\_\_

Are there any other issues related to your disability that JATRAM should be aware of?

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Do you use any mobility aids or equipment? (Check all that apply.)

- |   |   |
|---|---|
| <input type="checkbox"/> Cane                         | <input type="checkbox"/> Powered Wheelchair                       |
| <input type="checkbox"/> Crutches                     | <input type="checkbox"/> Powered Scooter                          |
| <input type="checkbox"/> Walker                       | <input type="checkbox"/> Manual Wheelchair                        |
| <input type="checkbox"/> Leg Brace                    | <input type="checkbox"/> Long White Cane                          |
| <input type="checkbox"/> Prosthesis                   | <input type="checkbox"/> Service Animal                           |
| <input type="checkbox"/> Portable Oxygen              | <input type="checkbox"/> I do not use any of these mobility aids. |
| <input type="checkbox"/> Other (please specify) _____ |   |

Do you ever need to bring someone with you to help you when you travel (a “personal care assistant” or “personal attendant”)? \_\_\_ Yes, I always \_\_\_ Yes, sometimes \_\_\_ No

**ABILITIES TO USE FIXED ROUTE BUSES**

Please read the following statements and check those which best describe your abilities to use fixed route buses. (Check all that apply.)

\_\_\_ I can get to and from bus stops, if the distance is not too great.

\_\_\_ I can ride the buses when I am feeling well. There are other times, however, when my

disability or health condition worsens, and at these times I cannot ride the buses.

\_\_\_ I have a disability or health condition that prevents me from riding the buses if the weather is very hot or very cold.

\_\_\_ My disability or health condition makes it impossible to travel when there is ice on the ground.

\_\_\_ I cannot climb stairs to get on and off fixed route buses and in and out of bus stations.

\_\_\_ I can get to and from bus stops and bus station only if there are curb cuts and level sidewalks.

\_\_\_ I have difficulty understanding or remembering all the things I would have to do to use the buses.

\_\_\_ I can use fixed route buses by myself.

\_\_\_ I can use fixed route buses if it's someplace I go all the time.

\_\_\_ I'm not really sure if I can use fixed route buses.

\_\_\_ I'm not able to use fixed route buses for other reasons. Please explain:

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**Please answer the following questions:**

Can you travel 200 feet without the assistance of another person? Yes \_\_\_ No \_\_\_

Can you travel ¼ mile without the assistance of another person? Yes \_\_\_ No \_\_\_

Can you climb three (3) 12-inch steps without assistance? Yes \_\_\_ No \_\_\_

Can you wait outside without support for ten minutes? Yes \_\_\_ No \_\_\_

I understand that the purpose of this application is to determine if I am eligible to use the City of Jackson's JATRAM Paratransit Services. I certify that the information provided in this application is true and correct. I understand that falsification of information could result in a loss of paratransit services, as well as, a penalty under the law. I agree to notify the City of Jackson's Transit Services Division or JATRAM, if I no longer need to utilize services.

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

If someone assisted in completing this application, please provide the following information:

Print Name \_\_\_\_\_

Relationship to applicant \_\_\_\_\_

Address \_\_\_\_\_

Agency \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

Once your application has been submitted and approved, you may contact JATRAM's Maintenance Facility to schedule a trip at either of the two numbers below:

1. 601-952-1000
2. 601-960-0725

**Hand-deliver, mail or fax to:  
JATRAM Administrative Office  
1785 Highway 80 West  
Jackson, MS 39201  
Fax: 601-948-3840**



## MEDICAL VERIFICATION OF DISABILITY

Dear Medical Professional,

The Medical Verification of Disability form is being submitted by your patient who has indicated that you can provide information regarding his/her disability and its impact upon his/her ability to utilize JATRAN's transit services. Federal law requires JATRAN Handilift service to provide paratransit service to persons who cannot utilize available fixed route service. The information being requested will allow JATRAN to make an appropriate evaluation of this request and its application to a specific trip request. We appreciate your cooperation in this matter.

Date: \_\_\_\_\_

### Please Print or Type

Patient's Name \_\_\_\_\_

What is the applicant's capacity? \_\_\_\_\_ Is this condition temporary? \_\_\_\_\_

If yes, expected duration until \_\_\_\_\_

Medical diagnosis of condition causing disability \_\_\_\_\_

\_\_\_\_\_

### If the person has a disability effecting mobility, is this person:

Able to walk 200 feet without assistance? Yes \_\_\_\_ No \_\_\_\_

Sometimes (explain) \_\_\_\_\_

Able to walk ¼ mile without assistance? Yes \_\_\_\_ No \_\_\_\_

Sometimes (explain) \_\_\_\_\_

Able to climb three (3) 12 – inch steps without assistance? Yes \_\_\_\_ No \_\_\_\_

Does the person use any mobility aids? If so, describe. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**If the patient has a cognitive disability, is the person able to:**

- Provide address and telephone number upon request? Yes \_\_\_\_ No \_\_\_\_
- Recognize a destination or landmark signage? Yes \_\_\_\_ No \_\_\_\_
- Handle unexpected situations or changes in his/her routine? Yes \_\_\_\_ No \_\_\_\_
- Inquire, understand, and follow directions? Yes \_\_\_\_ No \_\_\_\_
- Safely and effectively travel through crowded and/or complex facilities? Yes \_\_\_\_ No \_\_\_\_

Please provide any other disability issues that JATRAM would need to take into consideration.

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In order for Transit Services to evaluate your request for eligibility, it may be helpful for us to contact a professional who is familiar with your health condition or disability and your functional abilities and limitations. Please list a professional who we can contact if we need additional information. Examples of qualified professionals include:

- |                          |                               |                                     |
|--------------------------|-------------------------------|-------------------------------------|
| physician (M.D. or D.O.) | independent living specialist | ophthalmologist                     |
| physical therapist       | rehabilitation specialist     | psychiatrist                        |
| occupational therapist   | social worker                 | psychologist                        |
| registered nurse         | case manager                  | orientation and mobility instructor |

Name of qualified professional \_\_\_\_\_ Phone \_\_\_\_\_  
Professional's agency \_\_\_\_\_ Type of professional \_\_\_\_\_  
Street Address \_\_\_\_\_ City, State & Zip \_\_\_\_\_

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Physician/Certifier Signature \_\_\_\_\_ Date \_\_\_\_\_

**Authorization for Release of Information**

I authorize the professional(s) listed above to release to the Transit Services Division information about my disability or health condition and its effect on my ability to travel on the JATRAM bus system. I understand that I may revoke this authorization at any time. Unless earlier revoke, this form will permit the professional listed to release the information described up to 90 days from the date below.

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Signature of Application or Responsible Party \_\_\_\_\_ Date \_\_\_\_\_

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1785 Highway 80 West  
Jackson, MS 39201  
Fax: 601-948-3840**