



# Rider Alert

## ACCESSIBLE FORMATS

All public information materials including, but not limited to, the HandiLift brochure, certification forms, periodic service and/or fare change announcements, consumer satisfaction surveys and passenger comment cards will be made available in accessible formats upon request in accordance with 49 CFR §37.167(2)(f) of the ADA.

JATran normally stocks materials in large print and audio tape formats. Braille and other formats will be provided within a reasonable period of time of a request.

All requests for accessible formats should be made by calling JATran customer service at (601) 960-0725, TDD/TTY: 711, emailing [transit@jacksonms.gov](mailto:transit@jacksonms.gov), faxing to (601) 948-5726, or visiting the JATran Office, Union Station Customer Service Center or City of Jackson Transit Services Administrative Offices.



**FOR MORE INFORMATION PLEASE CALL:**

**(601) 960-0725**

**TDD/TTY: 711**

**[www.jacksonms.gov/jatran](http://www.jacksonms.gov/jatran)**